



		Your Top Box Score			All DB N = 2397	All PG DB N = 2397	Small PG DB N = 875	AHA Region 6 N = 183
Domains and Questions	n	Previous % Jul-Sep	Current % Oct-Dec		Percentile Rank	Percentile Rank	Percentile Rank	Percentile Rank
Rate hospital 0-10	31	65.7%	71.0%	▲	56	56	46	40
Recommend the hospital	31	64.7%	48.4%	▼	5	5	4	3
Comm w/ Nurses	33	85.7%	69.7%	▼	9	9	7	3
Nurses treat with courtesy/respect	33	94.3%	81.8%	▼	27	27	21	15
Nurses listen carefully to you	33	82.9%	63.6%	▼	4	4	4	1
<i>Nurses expl in way you understand</i>	33	80.0%	63.6%	▼	6	6	7	3
Response of Hosp Staff	31	75.0%	71.3%	▼	85	85	72	69
Call button help soon as wanted it	26	71.0%	65.4%	▼	74	74	58	56
Help toileting soon as you wanted	22	78.9%	77.3%	▼	93	93	84	85
Comm w/ Doctors	33	83.8%	68.4%	▼	5	5	4	2
Doctors treat with courtesy/respect	32	88.6%	75.0%	▼	4	4	4	2
Doctors listen carefully to you	33	85.7%	69.7%	▼	13	13	10	5
Doctors expl in way you understand	33	77.1%	60.6%	▼	4	4	4	2
Hospital Environment	33	77.1%	74.6%	▼	88	88	76	75
Cleanliness of hospital environment	31	77.1%	74.2%	▼	68	68	53	52
Quietness of hospital environment	32	77.1%	75.0%	▼	92	92	86	85
Comm About Medicines	23	53.5%	56.8%	▲	34	34	30	27
Tell you what new medicine was for	22	61.9%	72.7%	▲	44	44	40	36
Staff describe medicine side effect	22	45.0%	40.9%	▼	26	26	23	18
Discharge Information	29	92.2%	87.9%	▼	65	65	58	41
Staff talk about help when you left	29	84.4%	86.2%	▲	64	64	55	42
Info re symptoms/prob to look for	29	100.0%	89.7%	▼	60	60	54	41
Care Transitions	32	46.1%	51.3%	▲	52	52	49	36

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Box Butte General Hospital

Surveys Returned: October 2021 - December 2021

					All DB N = 2397	All PG DB N = 2397	Small PG DB N = 875	AHA Region 6 N = 183
Your Top Box Score								
Domains and Questions	n	Previous % Jul-Sep	Current % Oct-Dec		Percentile Rank	Percentile Rank	Percentile Rank	Percentile Rank
Hosp staff took pref into account	32	47.1%	37.5%	▼	22	22	21	9
Good understanding managing health	32	41.2%	56.3%	▲	76	76	70	68
<i>Understood purpose of taking meds</i>	31	50.0%	60.0%	▲	61	61	58	55

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n = number of respondents

Questions that are among this period's top ten priorities appear in bold italics.

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Survey items are correlated to H CAHPS Overall Rating 0-10

Order	Survey Item	Source	All DB %ile Rank	Correlation
1	Likelihood of recommending	PG	50	0.54
2	Doctors kept you informed	PG	49	0.45
3	Time doctors spent with you	PG	44	0.43
4	Staff worked together care for you	PG	54	0.44
5	Overall rating of care	PG	68	0.49
6	Doctors' concern questions/worries	PG	58	0.42
7	Understood purpose of taking meds	CAHPS	46	0.34
8	Nurses expl in way you understand	CAHPS	50	0.32
8	Response to concerns/complaints	PG	75	0.48
10	Staff concern for privacy	PG	67	0.38

The priority index combines information about your organization's performance and the relative importance of each question to respondents' overall rating. Higher priority is given to those issues that are relatively more important to respondents (higher correlation coefficients) and relatively lower performing (lower percentile rank) for your organization. Questions are listed in decreasing priority. To provide stability, the Priority Index is based on the prior rolling 12 month period.

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